



Brookfield Family Survey results:

Thank you for taking part in our annual NAEYC Family Survey. We always use your feedback to reflect and set goals for our program. The 26 questions you answered translate out into 71 criteria we must meet for our NAEYC accreditation!

Highlights:

- *100% of you feel respected by the program staff and know your contributions are valued.
- *100% of families have good relationships with your child's teacher & the rest of our staff.
- *17 of the 24 questions resulted in scores of 90-100% "yes" replies which gave us a "pass rate compared to other programs" of 94% and a Commendable rating. We're thrilled you're happy with your family's experience over all at Grandma's House.

Areas we'd like to address:

***Question #12 asks if you know how the program makes sure that information about your child and their progress is kept confidential. This answer is in your Parent Handbooks in the Child Assessment section which I'm sure you read after initially touring Grandma's House but may have forgotten since then. ☺ All of your child's evaluation results are only shared with you by our staff that is trained in confidentiality and all enrollment paperwork is kept in the Director's office.

***Question 16, the program helps me get to know other families in the program and encourages us to support each other. Eight families are either unaware of or unsure of different family nights we offer. Throughout the year we host family science nights, class parties, our annual art gallery night, the summer picnic and others just to name a few. At these gatherings many families connect with other parents in their child's class, get to know each other and even get together outside of the center for play dates. Please join us at the next family night and join the fun!

*** Question #17, which is a *very* loaded question for families' states: "I am always welcome at the program and am invited to participate by helping to plan events, being involved in decisions about the program and taking on leadership roles." Just 8 families answered "no or Don't Know". We realize you are working and have busy lives but we love having you involved with Grandma's House! Tiffanie and our Community/Family Coordinator, Ms. Katie, will be surveying families early next year to see if there is interest in forming a casual family group like we have at our other locations. This parent group would meet bi-monthly with Tiffanie to discuss whatever is on your mind, plan family pot luck nights, staff and family education nights, new ideas, etc. Please watch for that survey in the New Year. It's a very casual and relaxed way to get involved without a large time commitment.

Again, thank you for taking part in our annual survey. Please see either one of us with any questions or new ideas!

Kim Spankowski
Education Director

Tiffanie Klolda
Center Director