



Dear Families,

Thank you for completing our annual NAEYC Family Survey. Congratulations to the Hahn family, who won the raffle prize of a free day of child care! The survey feedback is valuable to us and helps us reflect on our current practices to make improvements. Here are some points we'd like to offer clarification on:

**Q7: Teachers ask about things that are important to our family and use this information to help my child grow and learn. (48 answered "yes", 14 people answered "no" and 4 people answered with "DK".)*

Please know we place a lot of value in the quick conversations we're able to have with you at drop off and pick up times. We realize you're usually hurrying off to work but what you share about your child is relayed to our co-teachers so we can all be on the same page for your child. These are good times to let us know what you're seeing at home; bring up questions about what we're seeing with your child, etc. If it is busy in the classroom at these times, nap time phone calls work also. This is generally the quietest part of the day in most classrooms. You can always request a conference with a teacher and we will make arrangements to cover them so you can sit down together, away from children, to bring up pertinent issues or concerns.

Q12: I know how the program makes sure that information about my child and their progress is kept confidential. (52 answered "yes", 8 answered "no" and 6 people answered with "DK")

From your Parent Handbook, all of your child's enrollment records are kept locked in the office. Your child's portfolio/evaluation is kept by their teacher in the classroom and is kept confidential. All of our staff is trained in confidentiality as well.

Q16. Program helps me get to know other families in the program and encourages us to support each other.

We offer this through family nights, mom's night out, the summer picnic as well as classroom parties throughout each year. Have another idea on how to get families together; we'd love to hear it! Email Christie with any suggestions at cdapelo@grandmashouse.org.

Thank you again for your input!

Christie Dapelo

Center Director

Kim Spankowski

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