

Dear Families,

Thank you for completing our annual NAEYC Family Survey. Congratulations to the Newmann family, who won the raffle prize of a free day of child care! The survey feedback is valuable to us and helps us with program improvement planning. Here are some points we'd like to offer clarification on:

***Q7: Teachers ask about things that are important to our family and use this information to help my child grow and learn. (43 answered "yes", 5 "no" and 3 answered with "DK".)**

Please know we place a lot of value in the quick conversations we're able to have with you at drop off and pick up times. We realize you're usually hurrying off to work but what you share about your child is relayed to our co-teachers so we can all be on the same page for your child. These are good times to let us know what you're seeing at home; bring up questions about what we're seeing with your child, etc. If it is busy in the classroom at these times, nap time phone calls work also (this is generally the quietest part of the day in most classrooms.) You can always request a conference with a teacher and we will make arrangements to cover them so you can sit down together, away from children, to bring up pertinent issues or concerns.

Q12: I know how the program makes sure that information about my child and their progress is kept confidential. (43 answered "yes", 3 "no" and 5 people answered with "DK")

From your Parent Handbook, all of your child's enrollment records are kept locked in the office. Your child's portfolio/evaluation is kept by their teacher in the classroom and is kept confidential. All of our staff is trained in confidentiality as well.

Q16. Program helps me get to know other families in the program and encourages us to support each other. (42 answered "yes", 3 "no" and 6 answered "DK")

I think the issue in this question is the word support. While I feel we have lots of opportunities for families to get to know each other (Art Gallery Night, Harvest Fest, Summer picnic and classroom parties, just to name a few), do you have an idea on how we can help/guide families in supporting each other? I'd love to hear it if you do! This would help with another question that gets a few "No's" or "Don't Know" (Which is below)

Q17: I am always welcome at the program and am invited to participate by helping to plan events, being involved in decisions about the program, and taking on leadership roles. (44 answered "yes", 5 "no" and 2 answered "DK")

If you'd like to become more involved please email to join our parent group, the commitment is minimal but your input is invaluable! Do you see inefficiencies in the program and have an idea on how to eliminate them? Do you have thoughts on new events that we could host? If so, we would love your input! Email me at cdapelo@grandmashouse.org or call so we can talk.

Thank you again for completing our annual survey!

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Center Director

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